



Consumer Help Lines and Websites

Contact: Mike Townsend, ABA Public Relations (202) 663-5471 or mtownsend@aba.com

CREDIT

Credit Report Problems

Experian	(888) 397-3742	www.experian.com
TransUnion	(800) 916-8800	www.transunion.com
Equifax	(800) 685-1111	www.equifax.com
Federal Trade Commission	(877) 382-4357	http://www.ftc.gov/bcp/edu/pubs/consumer/credit/cre21.shtm
USA.gov	(800) 333-4636	http://www.usa.gov/topics/consumer/consumer-action-handbook.pdf

Order Credit Report

AnnualCreditReport.com	(877) 322-8228	www.annualcreditreport.com
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Debt Problems

National Foundation for Credit Counseling	(800) 388-2227	www.nfcc.org
The U.S. Department of Housing and Urban Services	(800) 569-4287	http://portal.hud.gov/hudportal/HUD

FRAUD

Telemarketing Fraud

National Consumers League's Fraud Center		www.fraud.org
Federal Trade Commission	(877) 382-4357	www.ftc.gov/bcp/menus/consumer/phone/scams.shtm
Internet Crime Complaint Center (FBI - NW3C partnership)		www.ic3.gov
LexisNexis	(800) 869-0751	http://www.lexisnexis.com/risk/financial/fs-fraud-detection-prevention.aspx

STOP MARKETERS

Stopping Telemarketing

Federal Trade Commission – National Do Not Call Registry	(888) 382-1222	www.donotcall.gov
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Stopping Junk Mail

Direct Marketing Association	(212) 768-7277, ext. 1888	https://www.dmachoice.org
The Federal Trade Commission	(888) 567-8688	http://www.consumer.ftc.gov/articles/0262-stopping-unsolicited-mail-phone-calls-and-email

INFORMATION ABOUT BANKS

Banking Agencies

FDIC (supervises some state-chartered banks)	(877) 275-3342	www.fdic.gov
Office of the Comptroller of the Currency (supervises national banks)	(800) 613-6743	www.occ.treas.gov
Federal Reserve (supervises state-chartered banks)	(888) 851-1920	www.federalreserve.gov
Consumer Financial Protection Bureau (CFPB)	(855) 411-2372	www.consumerfinance.gov