

MOBILE PRIVACY POLICY

FACTS

WHAT DOES HIGHPOINT COMMUNITY BANK DO WITH YOUR PERSONAL INFORMATION FROM THE MOBILE APPLICATION?

Why?

The mobile application requests access to information stored on your device such as location, camera, or other features you are enrolled in to simplify your own user experience and improve our services, as well as provide additional security to protect your account(s).

It is important for you to understand that:

- Before granting access to this information, you will be prompted to give the application that permission.
- If you do not wish to grant that permission, you may decline.
- If you later change your mind, those permissions can be updated in your device's settings.

What?

The types of information your application will request access to include:

- Location - Allows access to locations for functions such as maps and directions, etc.
- Camera - Allows access to camera to perform functions such as Mobile Remote Deposit, etc.
- Access to External Storage - Allows access to files/media on the device for features such as Secure Message Attachments.
- Images - Allows access to stored images on the device for features such as Mobile Remote Deposit, etc.
- Audio - Allows access to the device's microphone to perform functions such as chat, etc.
- Contact Information - Allows access to contact information specifically for use in populating payees within Bill Pay.

How?

To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.

The application information is retained in accordance with state and federal record retention laws. Please contact us to determine specific timeframes for your personal stored information and if that information may be deleted.

Questions?

If you have any questions about the information included in this **Mobile Privacy Policy** or about the mobile application, please contact Highpoint Community Bank by calling 888.422.2281 or go to our website.

You can also access the bank's full Privacy Policy by clicking [here](#).