

Viewing eStatements

At the end of your statement cycle, you will receive an email when a new statement is available for view

Click on the **NEW** link provided in the email.

Mon 9/22/2014 11:42 AM

The Best Bank

Statement Notification - Bogie is my dog

To ■ Colin Customer

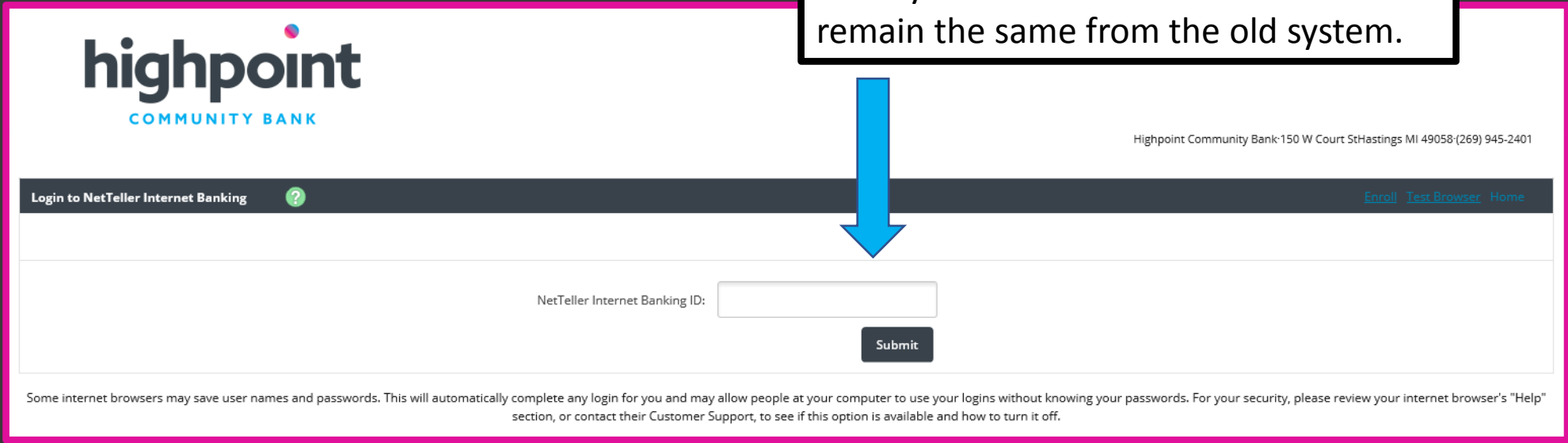
Dear Best Bank Client,

Thank you for choosing E-Statements! You may securely view your statement by logging into your Online Banking account www.netteller.com/hcb and clicking on the E-Statements tab.

E-Statements are stored for 13 months within Online Banking. If you wish to keep it longer, you may print or save the document to your computer using Adobe. If you cannot access your statement, please download the latest version of Adobe Reader by clicking on the link below.

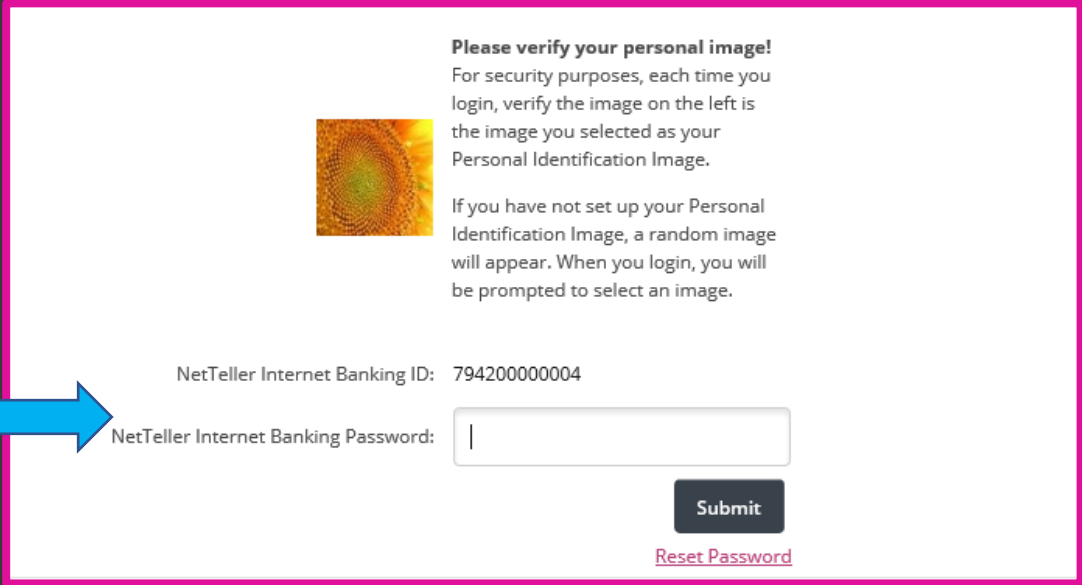
Log in to the eStatement portal

Enter your username here. This will remain the same from the old system.



The screenshot shows the Highpoint Community Bank login page. At the top left is the logo for Highpoint Community Bank. On the right, the address is listed: Highpoint Community Bank 150 W Court St Hastings MI 49058 (269) 945-2401. Below the header is a navigation bar with "Login to NetTeller Internet Banking" and a help icon on the left, and "Enroll", "Test Browser", and "Home" on the right. The main content area features a label "NetTeller Internet Banking ID:" followed by a text input field and a "Submit" button. At the bottom, there is a security warning: "Some internet browsers may save user names and passwords. This will automatically complete any login for you and may allow people at your computer to use your logins without knowing your passwords. For your security, please review your internet browser's 'Help' section, or contact their Customer Support, to see if this option is available and how to turn it off."

Your password will be the last 4 digits of your SSN or Tax ID.



The screenshot shows the password verification step of the login process. It features a "Please verify your personal image!" section with a fingerprint image and explanatory text: "For security purposes, each time you login, verify the image on the left is the image you selected as your Personal Identification Image. If you have not set up your Personal Identification Image, a random image will appear. When you login, you will be prompted to select an image." Below this, the "NetTeller Internet Banking ID:" is pre-filled with "794200000004". The "NetTeller Internet Banking Password:" label is followed by a text input field. A "Submit" button and a "Reset Password" link are located at the bottom right.

Click on the eDocs tab to access eStatements and Notices

A screenshot of a web application interface. At the top, there is a navigation bar with several tabs: 'eStatements/Notices', 'Sign Up/Changes', 'Email Settings', 'Additional Recipients', and 'Disclosures'. The 'eDocs' tab is highlighted in green. Below the navigation bar, there is a section titled 'eStatements/Notices'. Under this section, there is a dropdown menu labeled 'View Statement/Notices For:' with 'CHECKING' selected. Below the dropdown is a table with columns 'Date' and 'Description'. The table contains three rows of data, each with a 'View' link. A pink arrow points from the top text box to the 'eDocs' tab. Another pink arrow points from a text box on the left to the dropdown menu. A third pink arrow points from a text box on the right to the 'View' link in the first row of the table.

eStatements/Notices Sign Up/Changes Email Settings Additional Recipients Disclosures

eStatements/Notices

View Statement/Notices For: CHECKING

Date	Description	
09/20/2019	Statement September 2019	View
08/22/2019	Statement August 2019	View
07/22/2019	Statement July 2019	View

VIEW HERE

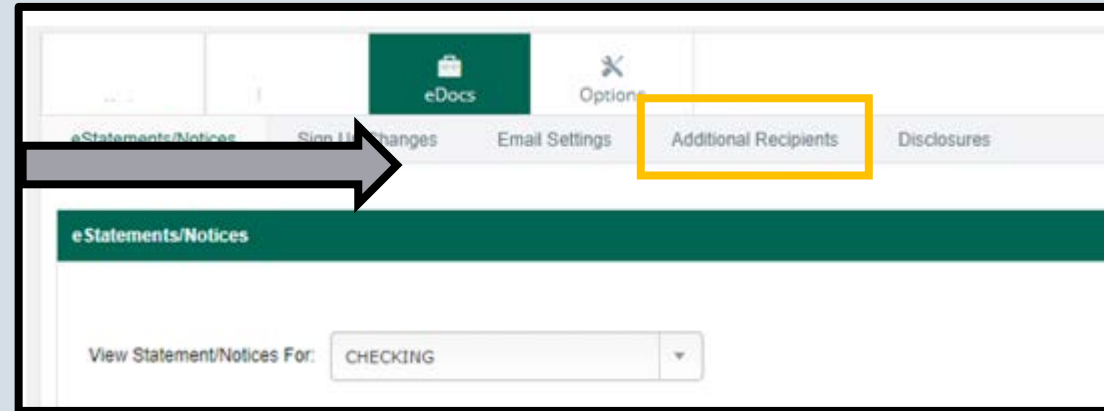


Use the drop down to view additional accounts.



Adding Recipients:

Additional recipients can be set up to receive an email with a statement/notice attachment every statement cycle.



A form titled 'Add Additional Recipients' with three input fields: 'Username' (containing 'NYAccountant'), 'Email Address' (containing 'accountant@cpa.com'), and 'Access PIN' (containing '*****'). To the right of the fields are 'Save' and 'Cancel' buttons, with 'Save' highlighted in yellow. A blue button at the bottom is labeled 'Add Additional Recipients'. Three grey arrows point from the text box above to the Username, Email Address, and Access PIN fields.

Enter a 'Username', 'Email Address', and an 'Access PIN' for each additional recipient and 'Save'.

Assign Documents for the Additional Recipients to receive.

The image shows a two-step process for assigning documents to recipients. The first step is in a recipient management table, and the second is in a document assignment settings page.

Username	Email Address	
NYAccountant	accountant@cpa.com	Edit Assign Documents Delete

Add Additional Recipients

Instructions: Below is a list of accounts and document types that are available for enrollment in electronic delivery. You may place a check next to any document you wish to enroll or place a check next to any account(s) in which you wish to enroll all documents. If you uncheck any document or account, you will be unenrolled in electronic delivery for those applicable documents and/or accounts. No selections will be saved until you select the "Save Settings" button.

Note: Accounts and documents shown with a gray checkbox denote that they have already been enrolled. These may include joint and/or combined accounts and documents already enrolled by another account holder.

Enroll All Available Accounts and Document Types Shown

Enroll Accounts

- > RE Loan 0033
- > Persl Ln 0006
- > Persl Ln 0028
- > Persl Ln 0031
- > My Big Business
- > Ovation 0007
- >

Go Back **Refresh** **Save Settings**

Additional Recipients will receive an email when a new statement is ready.

The image shows a screenshot of an email notification and a login page for Highpoint Community Bank. The email, titled "Statement Notification - ESI Statement", is from "Main Bank" to "Sal@email.com" and contains an attachment named "Account S.pdf" (77.3 KB). An orange arrow points to the PDF attachment. Below the attachment, the email body contains instructions for downloading the statement and a security phrase: "Your Security Phrase is: ESI Statement".

The login page, titled "highpoint COMMUNITY BANK", prompts the user to enter their security text. The security text is "ESI is the BEST". The page includes fields for "Username:" and "Password:", a "Login" button, and a checkbox for "Include check images with my document if they are available". A warning message at the bottom of the login form states: "Please be sure to validate your security text at the top of the form with what you entered on our website when you enrolled. This security tag helps to protect you from phishing attacks and individuals who are trying to steal your confidential information." An orange arrow points to the "Login" button, and a black arrow points from the text box below to the "Username:" field.

Recipients will click on the PDF and enter the 'Username' and 'Access PIN' assigned to them at registration.